

Notice to All of Our Guests

Regarding Changes in Our Standard Operations and the Implementation of Preventative Safety Measures due to COVID-19 Outbreak

We would like to sincerely thank all our guests for staying with us at the Prince Hotels & Resorts.

In light of announcements from the WHO, the ministry of Health, Labor and Welfare, and various public health-related organizations, we have implemented several measures to ensure our guests' safety during the stay at the Prince Hotels & Resorts.

At Prince Hotel located in Takanawa area, changes to standard operations in addition to countermeasures to prevent risk of spreading infection will be implemented for the safety and health of our guests and staff as listed below.

We will continue to monitor the situation closely and make every effort to ensure that our guests feel at ease during the stay. We ask for your kind understanding and would like to thank you in advance for your cooperation.

< Changes in Operations >

【Restaurant】

Hotel	Name	Period	Change in Operations
The Prince Sakura Tower Tokyo	CILIEGIO Ristorante Caffé	To March 31st.	Breakfast buffet will be temporarily closed, and Western/Japanese-style breakfast sets will be provided instead.
Grand Prince Hotel Takanawa	PATIO Grand Cafe		
The Prince Sakura Tower Tokyo	NADAMAN Takanawa Prime Japanese Restaurant	To March 31st.	Breakfast service will be temporarily closed. Dinner Time reduction. 5:00P.M.~9:00P.M. (L.O.8:00P.M.)
Grand Prince Hotel Takanawa	KATSURA Steak House	March 15th.~April 5th.	" YAE ", which was originally planned to be served outside the restaurant, will be served in the restaurant.
Grand Prince Hotel Shin Takanawa	SLOPE SIDE DINER ZAKURO Buffet & Café	To March 31st.	Temporarily closed. * Breakfast service at Lounge Momiji will operate as usual.
	SHIMIZU Japanese Restaurant	To March 31st.	Breakfast services may be put on hold. Please check beforehand for availability.
		March 16th.~April 30th.	Sushi/Kushiyaki Counter Opening Hour reduction 5:00P.M.~10:00P.M. (L.O.9:00P.M.)
	ASAMA Main Bar	March 16th.~April 30th.	Opening Hour reduction 5:00P.M.~11:00P.M. (L.O.10:30P.M.)
	MOMIJI Lounge	April 3rd.~May 2nd.	「Urban Music Lounge Momiji」 will be canceled.

【Events】

Hotel	Event	Day	Change in Operations
The Prince Sakura Tower Tokyo Grand Princehotel Takanawa Grand Prindehotel Shin Takanawa	Takanawa SAKURAMATSURI	March 20th.-22th. 28th. and 29 th.	Events and workshops have been canceled.

【Club Lounge】

Hotel	Name	Period	Change in Operations
The Prince Sakura Tower Tokyo	Executive Lounge	For the time being.	Breakfast service will be temporarily closed. American breakfast will be served at the following restaurants The Prince Sakura Tower 's Guests:Please use CILIEGIO Ristorante Caffé. Grand Prince Hotel Shin Takanawa's Guests:Please use Lounge Momiji. . Tea Time,Cocktail Time,Night Cap: Contents will be changed, only individually wrapped snacks and drinks will be provided .
Grand Prince Hotel Shin Takanawa	Club Lounge		
Grand Prince Hotel Takanawa	HANAMIYABI Club Lounge	For the time being.	Temporarily closed. American breakfast will be served at PATIO Grand Cafe.

【Fitness】

Hotel	Period	Change in Operations
The Prince Sakura Tower Tokyo Grand Prince Hotel Takanawa Grand Prince Hotel Shin Takanawa	Fitness Gym Sauna & Whirlpool Bath Fitness Room	To March 31st. Temporarily closed.

【Wedding】

Hotel	Event	Day	Change in Operations
Grand Princehotel Takanawa	Wedding Salon	March 23th.-April 30th.	Business hours reduction Sat. and Holidays:10:00A.M.~7:00P.M Weekdays : 11:00A.M.~5:00P.M.

<Countermeasures to Prevent Risk of Infection>

- ・ We are strongly advising that our hotel staff wear masks as a preventative measure for the health of our guests and staff.
- ・ Alcohol-based hand sanitizers are available throughout the premises of the facility. We would like to ask for your cooperation in making use of them to keep your hands clean.

* Details of the changes listed above are viable to change depending on the situation. We would like to humbly ask in advance for your understanding.

End of notice