

Important Information Regarding Pet-Accompanied Stays (Cat Cottage)

1. Conditions of Use

1. Only cats are allowed as accompanying pets; other pets are not permitted.
2. Only cats that are kept indoors and can be controlled by their owners, such as being placed in a cage during movement, are allowed.
3. It is necessary to declare that the cat has received preventive vaccinations for viral infectious diseases (three or more types) within 2 weeks to 1 year prior.
4. Only cats that are not in their mating period are allowed.
5. Please complete flea and tick prevention measures.
6. Cats must be at least 4 months old, and up to 3 cats per cottage room are allowed.
(From the second cat onward, an additional fee of ¥4,000 per cat per night will be charged.)

2. Prohibited Actions

1. Cats are not allowed to enter the hotel building or prohibited areas together with guests.
To prevent escape, cats must always be kept in a cage within the premises.
2. Do not allow cats into the bedroom. In addition, using the bathroom with cats may pose a risk of infectious diseases, so please always keep the bathroom and toilet doors closed.
3. When leaving the cottage unattended with only the cat (such as when using the restaurant), be sure to place the cat in the cat house inside the cottage and lock it. In addition, if the cat is left alone, room cleaning cannot be provided.

3. Rules to Be Observed

1. Please feel free to use the facilities for cats (cat house, cat tower, cat living shelves) and amenities (bed, toilet, food bowls, scratching board). Only the scratching board is a gift and can be taken home.
2. Do not place cats on bedding, sofas, or chairs.
3. Cats may be allowed to roam in the living room (cat area). However, when opening or closing doors, entrance gates, windows, or screens, please take care to prevent them from escaping outdoors or entering other areas.
In particular, when opening or closing entrance gates and screens, please ensure that cats do not run outside.
4. Please take sufficient care to prevent cats from causing damage to buildings, furniture, fixtures, equipment, plants, and other items. In case of damage, repairs may be required at the owner's responsibility and expense.
5. A cat toilet is provided in the living room (cat area); please use it for the cat's excretion.
If the cat excretes in places other than the provided toilet, please promptly clean it in a sanitary manner.
Do not flush cat feces down the toilet; instead, dispose of them in the cat-specific dust box provided in the room.
6. Please comply with all other rules established by Prince Hotels.

4. Other Information

1. Please note that if there is any false information in the reservation or if the agreement contents are violated, including violations of these confirmation items, your stay with a cat may be refused.
2. While we will do our best to accept cats, we assume no responsibility in the event of unforeseen accidents such as injury or death due to force majeure, or escape to the outdoors.
(We are also unable to provide any related compensation.)
The same applies to troubles between guests caused by cats.
3. If the company or a third party suffers damage caused by the cat, the customer must compensate the company or the third party for such damage.
4. If these confirmation items are violated during the stay, or if inconvenience, danger, or accidents are caused to other guests, the cat will be prohibited from staying or remaining in the cottage.
In such cases, the cat may be entrusted to "PET-SPA Karuizawa Store" within Karuizawa Prince Shopping Plaza during the stay period, and all related costs must be borne by the customer.
5. Even if the lack of required vaccinations is reported in advance in the "Pet Accompanied Stay Agreement" and the facility is used, the company assumes no responsibility for any illness or unforeseen accidents that may occur.
(We are also unable to provide any related compensation.) In the event of emergencies such as earthquakes or fires, please protect your cat and ensure that it does not harm third parties.
6. Please bring familiar items such as your cat's food and bedding. Cat toilet and litter are provided in the room, but if you are concerned, please bring litter that your cat is accustomed to.

