

To All the Guest

Notification and Apology Regarding Temporary Suspension of Business at Four Japanese Restaurants

Announcement of temporary suspension of operation at HAMASHIBA Sushi Restaurant, SHIBAZAKURA Japanese Restaurant, TENSHIBA Tempura Restaurant and TORISHIBA Yakitori Restaurant. We regret to announce that several staff members at our 4 Japanese Restaurants are suspected and confirmed that there are experiencing health issues and feeling unwell.

Currently, we are reporting this issue to the local public health center, and it is under investigating the cause. However, until the results of this investigation have been clarified, we have decided to suspend operations at these restaurants for the time being as our top priority is the safety and security of our guests.

Refer to “In-room dining” menu selection from those 4 Japanese restaurants will also be temporary suspended from menu selection until this issue has been solved.

Please accept our sincere apologies for all concerned for any inconvenience caused we appreciate your kind understanding and will do our best to solve this matter.

Please check for Temporary Suspension Operation as following details:

1. Temporary Suspension Operation Restaurants (Locate on B1Floor)

- SHIBAZAKURA Japanese Restaurant
- HAMASHIBA Sushi Restaurant
- TENSHIBA Tempura Restaurant
- TORISHIBA Yakitori Restaurant

2. Suspension Period

Saturday 7 February 2026 - Undecided

※We will re-open as soon as safety is confirmed.

3. Please contact us for further inquiries regarding this matter:

The Prince Park Tower Tokyo

Restaurant Reservations Tel: 03-5400-1170.

Reception Hours: 10:00 A.M. - 6:00 P.M. (Everyday)