

July 7, 2020

Notice to All of Our Guests

**Regarding Changes in Our Standard Operations and the Implementation of  
Preventative Safety Measures due to COVID-19 Outbreak**

We would like to sincerely thank all our guests for staying with us at Prince Hotels & Resorts. We have implemented several measures to ensure our guests' safety during the stay at Prince Hotels & Resorts.

At Prince Hotel located in Takanawa area, changes to standard operations in addition to countermeasures to prevent risk of spreading infection will be implemented for the safety and health of our guests and staff as listed below.

We will continue to monitor the situation closely and make every effort to ensure that our guests feel at ease during the stay. We ask for your kind understanding and would like to thank you in advance for your cooperation.

The Prince Sakura Tower Tokyo  
Grand Prince Hotel Shin Takanawa  
Manager

< Changes in Operations >

【Restaurant】

Hotel	Name	Period	Change in Operations
The Prince Sakura Tower Tokyo	CILIEGIO Ristorante Caffé	OPEN	7:00A.M.~5:00P.M. (L.O.4:00P.M.) ※Some menu contents have been changed
	NADAMAN Takanawa Prime Japanese Restaurant	OPEN	11:30A.M.~3:00P.M. (L.O.2:30P.M.) 5:00P.M.~9:00P.M. (L.O.8:00P.M.)
Grand Princehotel Takanawa	KATSURA Steak House	OPEN	5:00P.M.~10:00P.M. (L.O.9:00P.M.) ※Lunch time will be open only on Saturdays and holidays. 11 : 30A.M.~3 : 00P.M. (L.O.2:30P.M.)
Grand Princehotel Shin Takanawa	KOKIDEN Chinese Restaurant	OPEN	11:30A.M.~3:00P.M. (L.O.2:30P.M.) 5:00P.M.~10:00P.M. (L.O.9:00P.M.)
	SHIMIZU Japanese Restaurant	OPEN	11:30A.M.~3:00P.M. (L.O.2:30P.M.) 5:00P.M.~10:00P.M. (L.O.9:00P.M.)
	MOMIJI Lounge	OPEN	6:30A.M,~10:00P.M. (L.O.9:30P.M.) ※Japanese breakfast will provide.  「Urban Music Lounge Momiji」 will be canceled.
	ASAMA Main Bar	OPEN	5:00P.M.~11:00P.M. (L.O.10:30P.M.)
	Chocolate Salon Takanawa	OPEN	11:00A.M.~6:00P.M.
	SLOPE SIDE DINER ZAKURO Buffet & Café	For the time being .	Temporarily closed.

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**【Club Lounge】**

Hotel	Name	Period	Change in Operations
The Prince Sakura Tower Tokyo	Executive Lounge	For the time being .	Temporarily closed.
Grand Princehotel Shin Takanawa	Club Lounge	OPEN	10:00A.M.~10:00P.M. Breakfast service will be temporarily closed. American breakfast will be served at Lounge Momiji. Tea Time,Cocktail Time,Night Cap: The contents are partially changed.

**【Fitness】**

Hotel	Name	Period	Change in Operations
The Prince Sakura Tower Tokyo	Fitness Gym Sauna & Whirlpool Bath	OPEN	7:00 A.M.~9:30 P.M. (Reception until 9:00 P.M.) Both the dry sauna and the mist sauna will be closed for the time being.
Grand Princehotel Shin Takanawa	Fitness Room	OPEN	-

**【Wedding】**

Hotel	Name	Day	Change in Operations
Grand Princehotel Takanawa	Wedding Salon	For the time being.	<b>【Advance reservation system】</b> Weekdays 11:00A.M.~5:00P.M. (Regular holiday : Wednesday) Saturdays , Holidays 9:00A.M.~5:00P.M.

**【Other】**

Hotel	Name	Period	Change in Operations
Grand Princehotel Takanawa Grand Princehotel Shin Takanawa The Prince Sakura Tower Tokyo	Shuttle Bus	For the time being.	Temporarily suspended.

\* Details of the changes listed above are viable to change depending on the situation.

Thank you in advance for your understanding.

<Countermeasures to Prevent Risk of Infection>

We, the Prince Hotels, have developed the Prince Safety Commitment as a new protocol for hygiene and disinfection to be applied to all our hotels under our brands.This new protocol will enable us to provide our guests with safe and clean environment to enjoy their stay with us.

[\[Prince Safety Commitment\]](#)

End of notice