

Jul 26, 2021

Notice to All of Our Guests

Changes in Service Contents to Prevent the Spread of Novel Coronavirus Infections
[As of 26, July 2021]

We would like to express our gratitude for your continued patronage.

With the recent spread of the novel coronavirus (COVID-19), Prince Hotels has decided to change the hours of some of facilities in Prince Hotel located in Takanawa area during the following period to prevent the further spread of infection.

We apologize for the inconvenience. We will continue to monitor the situation closely while making every effort to ensure that our guests can stay in our facilities with peace of mind. We hope you will choose to stay with us again in the future. Thank you for your understanding.

The Prince Sakura Tower Tokyo
Grand Prince Hotel Takanawa
Grand Prince Hotel Shin Takanawa
General Manager

【Restaurant】 *Serving of alcoholic beverages will be suspended from Monday July 12 until further notice.

Hotel		Duration	Details
The Prince Sakura Tower Tokyo	CILIEGIO Ristorante Caffé	7/19~8/8	The restaurant has been booked out.
	NADAMAN Takanawa Prime Japanese Restaurant	~7/23	Lunch 11:30A.M.~ 3:00P.M. (L.O.2:30P.M.) Dinner 5:00P.M.~ 8:00P.M. (L.O.7:00P.M./ a multi-course menu L.O.6:30P.M.)
		7/24~For the time being .	Suspension of operations.
	In-room Dining	7/11~8/8	Open 24 hours.
Grand Prince Hotel Takanawa	LE TRIANON French Restaurant	~7/23	Lunch 11:30A.M.~ 3:00P.M. (L.O.2:30P.M.) Dinner 5:00P.M.~ 8:00P.M. (L.O.7:30P.M./ a multi-course menu L.O.7:00P.M.) * Open only on Saturdays and holidays. * The restaurant has been booked out for 7/20~23.
		7/24~For the time being .	Suspension of operations.
	KATSURA Steak House	7/19~8/8	Lunch 11:30A.M.~ 3:00P.M. (L.O.2:30P.M.) Dinner 5:00P.M.~ 8:00P.M. (L.O.7:30P.M.) * Open only on Saturdays and holidays. * The restaurant has been booked out for 7/20~23.
	In-room Dining	7/11~8/8	Open 24 hours.
	KOMYO Lounge	~7/21	The restaurant has been booked out.
		7/22~31	Suspension of operations.
	EAN Charyo	For the time being .	Reservation required.
	WAKATAKE Tempura Restaurant		Suspension of operations. * The restaurant has been booked out for 7/20~23.
	PATIO Grand Café	7/19~8/8	The restaurant has been booked out.
	CIGAR SHOP & BAR le Connaisseur	For the time being .	Suspension of operations.
Grand Prince Hotel Shin Takanawa	SLOPE SIDE DINER ZAKURO Buffet & Café	7/19~8/8	Lunch 11:30A.M.~ 3:30P.M. (L.O.3:00P.M.) Dinner 5:00P.M.~ 8:00P.M. (L.O. 7:30 P.M.) * Dinner Time Open only on 7/20~25、30、31.
	KOKIDEN Chinese Restaurant	7/17~8/8	Lunch 11:30A.M.~ 3:30P.M. (L.O.3:00P.M.) Dinner 5:00P.M.~ 8:00P.M. (L.O. 7:30 P.M.) * Closed on Mondays.
	In-room Dining	7/11~8/8	Open 24 hours.
	SHIMIZU Japanese Restaurant	7/19~8/8	Suspension of operations. * The restaurant has been booked out for 7/20~23.
	MOMIJI Lounge	~7/26	The restaurant has been booked out.
		7/27~31	Suspension of operations.
	Chocolate Salon Takanawa	~7/26	The shop has been booked out.
		7/27~8/8	Suspension of operations.
ASAMA Main Bar	For the time being .	Suspension of operations.	
SHUMEI Japanese-style Room		Reservation required.	

【Club Lounge】

Facility name		Duration	Details
The Prince Sakura Tower Tokyo	Executive Lounge	For the time being .	7:00A.M.~8:00P.M. Breakfast 7:00A.M.~ 10:00A.M. TeaTime 10:00A.M.~ 5:00P.M. Cocktail Time 5:00P.M.~ 7:00P.M. Night Cap 7:00P.M.~ 8:00P.M. (L.O.7:30P.M.)
Grand Prince Hotel Takanawa	HANAMIYABI Club Lounge	7/18~8/8	Privately reserved.
Takanawa HANAKOHRO	OH-SAI LOUNGE	7/18~8/8	Suspension of operations.
Grand Prince Hotel Shin Takanawa	Club Lounge	7/18~8/8	Privately reserved.

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(A bottle of wine or sparkling wine will be delivered to your room after check-in so you can enjoy a drink in your room during your stay.)

【Fitness】

Facility name		Duration	Details
The Prince Sakura Tower Tokyo	Fitness Gym Sauna & Whirlpool Bath	For the time being .	7:00A.M.~8:00P.M. (Reception until 7:30P.M.)
	Spa the Sakura	From 7/1~For the time being .	10:00A.M.~8:00P.M. (Reception until 7:00P.M.)
Grand Prince Hotel Takanawa	Spa TAYUTA	From 7/1~For the time being .	12:30P.M.~6:00P.M. (Reservation is available 1 day prior)
Grand Prince Hotel Takanawa	Fitness Room	For the time being .	Suspension of operations.
Grand Prince Hotel Shin Takanawa		For the time being .	Opened for 24hours.

【Wedding】

Facility name		Duration	Details
Grand Prince Hotel Takanawa	Wedding Salon	For the time being.	【Advance reservation】 Weekdays 11:00A.M.~5:00P.M. (Regular holiday : Wed.) Saturdays , Holidays 9:00A.M.~5:00P.M.

【Other】

Facility name		Duration	Details
Grand Princehotel Takanawa Grand Princehotel Shin Takanawa The Prince Sakura Tower Tokyo	Shuttle Bus	For the time being.	Operates only on Saturdays and Sundays

* Details of the changes listed above are viable to change depending on the situation. Thank you in advance for your understanding.

<Countermeasures to Prevent Risk of Infection>

We, the Prince Hotels, have developed the Prince Safety Commitment as a new protocol for hygiene and disinfection to be applied to all our hotels under our brands. This new protocol will enable us to provide our guests with safe and clean environment to enjoy their stay with us.

[Prince Safety Commitment](#)

End of notice