

**Regarding Changes in Our Standard Operations and the Implementation of Preventative Safety Measures
due to COVID-19 Outbreak**

We would like to sincerely thank all our guests for staying with us at Prince Hotels & Resorts.

We have implemented several measures to ensure our guests' safety during the stay at Prince Hotels & Resorts.

At Prince Hotel located in Shinagawa area, changes to standard operations in addition to countermeasures to prevent risk of spreading infection will be implemented for the safety and health of our guests and staff as listed below.

We will continue to monitor the situation closely and make every effort to ensure that our guests feel at ease during the stay.

We ask for your kind understanding and would like to thank you in advance for your cooperation.

Shinagawa Prince Hotel
Manager

【Restaurant】

| Name | Term | Details |
|---|---|---|
| LUXE DINING HAPUNA (MAIN TOWER 1F) | Open | [Breakfast] 6:00 A.M. - 10:00 A.M. Japanese-style breakfast / American breakfast sets will be offered to replace buffet. [Dinner] Weekdays : 5:30P.M. - 10:00P.M. Saturdays , Holidays : 5:00P.M. - 10:00P.M. * 4 sessions (120 minutes) |
| DINING & BAR TABLE 9 TOKYO (MAIN TOWER 39F) | Open | [Lunch] 11:30A.M. - 3:00P.M. (L.O. 2:30P.M.) [Sweets Course] 12:30P.M. - 5:00P.M.(L.O. 4:30P.M.) [Tea Time] 11:30A.M. - 5:00P.M.(L.O. 4:30P.M.) [Dinner] 5:30P.M. - 10:00P.M. (FOOD L.O. 9:00P.M. / DRINK L.O. 9:30P.M.) [Bar / Lounge] Weekdays ,Saturdays : 4:00P.M. - 0:00 MID. (FOOD L.O. 11:00P.M. / DRINK L.O. 11:30P.M.) Sundays: 4:00P.M.~11:00P.M. (FOOD L.O. 10:00P.M. / DRINK L.O. 10:30P.M.) *9/20(Sun):4:00P.M.~0:00MID. 9/22(Tue):4:00P.M.~11:00P.M. |
| AJIKAIIDO GOJUSANTSUGI Japanese Restaurant (MAIN TOWER 38F) | Open | [Lunch] 11:30A.M. - 3:00P.M. (L.O. 2:30P.M.) [Dinner] 5:00P.M. - 9:30P.M. (L.O. 9:00P.M.) |
| DAIHANTEN Chinese Restaurant (MAIN TOWER 4F) | Open *Closed on Mondays,Tuesdays | *9/21(Mon),22(Tue) will open [Lunch] Weekdays : 11:30A.M. - 3:00P.M. (L.O. 2:30P.M.) Saturdays/Sundays/Holidays : 11:30A.M. - 3:30P.M. (L.O. 3:00P.M.) [Dinner] 5:30P.M. - 9:30P.M. (L.O. 9:00P.M.) |
| MAUNA KEA Coffee Lounge (MAIN TOWER 2F) | Open | 9:00A.M. - 8:00P.M. (L.O. 7:00P.M.) |
| Boulangerie Shinagawa (MAIN TOWER 2F) | Open | 9:00A.M. - 8:00P.M. |
| ICHOZAKA Bistro Japonais (ANNEX TOWER 1F) | Open *Closed on Mondays, Sundays, Holidays | *9/20(Sun),21(Mon) will open 5:00P.M. - 10:00P.M. (FOOD L.O. 9:00P.M. / DRINK L.O. 9:30P.M.) |
| | From Sep 22 (Tue) | Temporarily closed |
| SHINAGAWA KITCHEN Food Court (ANNEX TOWER 1F) | Open | Weekdays : 11:30A.M. - 6:00P.M.(L.O. 5:30P.M.) Saturdays , Holidays : 11:00A.M. - 8:00P.M.(L.O. 7:30P.M.) |
| SHER Curry Shop (Takanawa Tenis Center 2F) | Open | 11:00A.M. - 5:00P.M. |
| SONGOKU Chinese Buffet Restaurant (MAIN TOWER 4F) | For the time being | Temporarily closed |
| 24 CafeRestaurant (EAST TOWER 1F) | | |
| YAMANOTE LINE Karaoke (EAST TOWER 1F) | | |

【Lodging】

| Name | Term | Details |
|--------------------------|--------------------|--------------------|
| ANNEX TOWER "CAFÉ & BAR" | For the time being | Temporarily closed |
| N Tower "N's Morning" | | Temporarily closed |

【Wedding】

| Name | Term | Details |
|---------------------------------|--|---|
| Bridal Salon (MAIN TOWER 3F) | Open *Closed on Wednesdays, Thursdays | Weekdays : 11:00A.M. - 5:00P.M. Saturdays , Holidays : 9:00A.M. - 5:00P.M. |

【Entertainment facilities】

| Name | Term | Details |
|--|---------------------------|--|
| Maxell Aqua Park Shinagawa | To Oct 31 (Sat) | Weekdays : 10:00A.M. - 6:30P.M.(Last entry is at 6:00P.M.) Saturdays / Sundays / Holidays : 10:00A.M. - 8:00P.M.(Last entry is at 7:00P.M.) *Some facilities and various event programs are canceled Please check the website for details. http://www.aqua-park.jp/en/aqua/index.html |
| T・JOY PRINCE SHINAGAWA (Movie theater) | Open | Please check the website for details. https://tjoy.jp/tjoy-prince-shinagawa |
| TAKANAWA TENNIS CENTER | Open | [Rental tennis court] Weekdays: 7:00A.M. - 10:00P.M. Saturdays / Sundays / Holidays : 6:00A.M. - 10:00P.M. [Tennis school] 7:00A.M. - 10:30P.M. |
| TAKANAWA GOLF CENTER | Open | Weekdays: 8:00A.M. - 10:00P.M. Saturdays / Sundays / Holidays : 7:00A.M. - 8:00P.M. |
| Sports Gym Takanawa (Takanawa Tennis Center 2F) | Open ※Only for members | Weekdays: 10:00 A.M. - 10:00P.M. Saturdays / Sundays / Holidays :10:00P.M. - 8:00P.M. |
| BOWLING CENTER (ANNEX TOWER 1F/2F) | Open | Monday - Thursdays : 11:00A.M. - 6:00P.M. Fridays / Saturdays / Sundays / Holidays : 11:00 A.M. - 8:00P.M. |
| Swimming pool | To Sep 22(Tue) | ① 10:00A.M.~12:00NOON *To Sep 6(Sun) ② 1:00P.M.~5:00P.M. ③ 6:00P.M.~9:00P.M. *Only 18 years old and over Three-sessions, each part is completely interchangeable (both outdoor and indoor pools) For guests, stay in a room plan with a pool ticket. |

<Countermeasures to Prevent Risk of Infection>

We have formulated a new set of hygiene and disinfection standards known as the "Prince Safety Commitment," and we look forward to welcoming our guests to a safer and cleaner environment.

Please click here for more information.

[「Prince Safety Commitment」](#)

End of notice