July 28, 2020
Shinagawa Prince Hotel

To all guests

On the Acceptance of COVID-19 Patients with Mild Infections

Thank you very much for your continued patronage of Shinagawa Prince Hotel.

In response to the new request of the Tokyo Metropolitan Government, we have decided to provide the East Tower to patients with mild cases of COVID-19 again from July 31st, as we had provided it under same situation from April 17th to June 30th this year.

In consultation with the concerned parties, we will give the utmost consideration to hygiene management under the guidance of the Tokyo Metropolitan Government and medical professionals.

As the East Tower is a separate building, completely independent from our other buildings, it will be operated as a single building, so there will be no contact between guests using other buildings (the Main Tower, Annex Tower or N Tower) and the patients.

In addition, none of our employees will be involved in the operation of the facility.

By providing facilities at a time of national crisis like this, we, the hotel industry, will continue to fulfill our role and responsibility as public institutions, and strive to help bring an end to the spread of COVID-19 as soon as possible.

We thank you for your understanding and cooperation.

Notice

【Building】 East Tower

【Start Date】 Friday, July 31, 2020

※The connecting passageway between the East Tower, where patients will stay, and the Main Tower, where everyday operations will be conducted, will be closed with fire shutters.

End of notice