

December 2025

Dear Valued Guests,

## Notice Regarding Changes to Hotel Courier Services

Thank you for your continued patronage of the Shin Furano Prince Hotel.

We would like to inform you that our designated courier service provider for shipping luggage and parcels from the hotel will change from Yamato Transport Co., Ltd. to Sagawa Express Co., Ltd.

Please be advised of this change when planning your shipments. However, we will continue to accept the "return leg" of Yamato Transport's Round-Trip Service (Ofuku-bin) for your convenience.

For more information regarding shipping services, please refer to the official Sagawa Express website.

[Sagawa Express Co., Ltd. \(About the SG Holdings Group\)](#)

Effective Date : Starting from shipments sent on January 1, 2026.

Contact Information : For any inquiries, please contact the Bell/Door Desk.

Shin Furano Prince Hotel  
General Manager