

Sep 13, 2021

Notice to All of Our Guests

Changes in Service Contents to Prevent the Spread of Novel Coronavirus Infections
[As of 13, September 2021]

We would like to express our gratitude for your continued patronage.

With the recent spread of the novel coronavirus (COVID-19), Prince Hotels has decided to change the hours of some of facilities in Prince Hotel located in Takanawa area during the following period to prevent the further spread of infection.

We apologize for the inconvenience. We will continue to monitor the situation closely while making every effort to ensure that our guests can stay in our facilities with peace of mind. We hope you will choose to stay with us again in the future. Thank you for your understanding.

The Prince Sakura Tower Tokyo
Grand Prince Hotel Takanawa
Grand Prince Hotel Shin Takanawa
General Manager

【Restaurant】 *Serving of alcoholic beverages will be suspended until further notice.

Hotel	Duration	Details
The Prince Sakura Tower Tokyo	CILIEGIO Ristorante Caffé	Breakfast 7:00A.M.~ 10:00A.M. (L.O.10:00A.M.) Lunch 11:30A.M.~ 3:00P.M. (L.O. 2:30P.M.) Tea Time 10:00A.M.~ 5:00P.M. Dinner 5:00P.M.~ 8:00P.M. (L.O. 7:00 P.M.)
	NADAMAN Takanawa Prime Japanese Restaurant	Suspension of operations.
	In-room Dining	6:00A.M.~10:00P.M.
Grand Prince Hotel Takanawa	LE TRIANON French Restaurant	Suspension of operations. Lunch 11:30A.M.~ 3:00P.M. (L.O.2:30P.M.) Dinner 5:00P.M.~ 8:00P.M. (L.O.7:00P.M.) * Both lunch and dinnertime services will be available only on Saturdays and Public Holidays. Available on Sept 20 (Mon & Public Holiday) and Sept 23 (Thu & Public Holiday).
	KATSURA Steak House	Lunch 11:30A.M.~ 3:00P.M. (L.O.2:30P.M.) Dinner 5:00P.M.~ 8:00P.M. (L.O.7:00P.M.) * Both lunch and dinnertime services will be available only on Saturdays and Public Holidays. Available on Sept 20 (Mon & Public Holiday) and Sept 23 (Thu & Public Holiday).
	In-room Dining	6:00A.M.~10:00P.M.
	KOMYO Lounge	11:00A.M.~8:00P.M. (L.O.7:30P.M.)
	EAN Charyo	Reservation required.
	WAKATAKE Tempura Restaurant	Suspension of operations.
	PATIO Grand Café	Suspension of operations.
	CIGAR SHOP & BAR le Connaisseur	Suspension of operations.
	Grand Prince Hotel Shin Takanawa	SLOPE SIDE DINER ZAKURO Buffet & Café
KOKIDEN Chinese Restaurant		Lunch 11:30A.M.~ 3:00P.M. (L.O.2:30P.M.) Dinner 5:00P.M.~ 8:00P.M. (L.O. 7:00 P.M.) * Closed on Mondays and Thursdays.
In-room Dining		6:00A.M.~10:00P.M.
SHIMIZU Japanese Restaurant		Lunch 11:30A.M.~ 3:00P.M. (L.O.2:30P.M.) Dinner 5:00P.M.~ 8:00P.M. (L.O. 7:00 P.M.) * Closed on Tuesdays and Wednesdays.
MOMIJI Lounge		9:00A.M.~8:00P.M. (L.O. 7:00 P.M.)
Chocolate Salon Takanawa		11:00A.M.~6:00P.M.
ASAMA Main Bar		Suspension of operations.
SHUMEI Japanese-style Room	Reservation required.	

【Club Lounge】

Facility name		Duration	Details
The Prince Sakura Tower Tokyo	Executive Lounge	For the time being .	7:00A.M.~8:00P.M. Breakfast 7:00A.M.~ 10:00A.M. TeaTime 10:00A.M.~ 5:00P.M. Cocktail Time 5:00P.M.~ 7:00P.M. Night Cap 7:00P.M.~ 8:00P.M. (L.O.7:30P.M.)
Grand Prince Hotel Takanawa	HANAMIYABI Club Lounge		
Takanawa HANAKOHRO	OH-SAI LOUNGE		
Grand Prince Hotel Shin Takanawa	Club Lounge		

*Serving of alcoholic beverages will be suspended until further notice.

(A bottle of wine or sparkling wine will be delivered to your room after check-in so you can enjoy a drink in your room during your stay.)

【Fitness】

Facility name		Duration	Details
The Prince Sakura Tower Tokyo	Fitness Gym Sauna & Whirlpool Bath	For the time being .	7:00A.M.~8:00P.M. (Reception until 7:30P.M.)
	Spa the Sakura	From 7/1~For the time being .	10:00A.M.~8:00P.M. (Reception until 7:00P.M.)
Grand Prince Hotel Takanawa	Spa TAYUTA	From 7/1~For the time being .	12:30P.M.~6:00P.M. (Reservation is available 1 day prior)
Grand Prince Hotel Takanawa	Fitness Room	For the time being .	Suspension of operations.
Grand Prince Hotel Shin Takanawa		For the time being .	Opened for 24hours.

【Wedding】

Facility name		Duration	Details
Grand Prince Hotel Takanawa	Wedding Salon	For the time being.	【Advance reservation】 Weekdays 11:00A.M.~5:00P.M. (Regular holiday : Wed.) Saturdays , Holidays 9:00A.M.~5:00P.M.

【Other】

Facility name		Duration	Details
Grand Princehotel Takanawa Grand Princehotel Shin Takanawa The Prince Sakura Tower Tokyo	Shuttle Bus	For the time being.	Operates only on Saturdays and Sundays

* Details of the changes listed above are viable to change depending on the situation. Thank you in advance for your understanding.

<Countermeasures to Prevent Risk of Infection>

We, the Prince Hotels, have developed the Prince Safety Commitment as a new protocol for hygiene and disinfection to be applied to all our hotels under our brands. This new protocol will enable us to provide our guests with safe and clean environment to enjoy their stay with us.

[「Prince Safety Commitment」](#)

End of notice