

Notice to All of Our Guests

Regarding Changes in Our Standard Operations and the Implementation of Preventative Safety Measures due to COVID-19 Outbreak

Thank you very much for your continued support.

In response to the recent spread of the Novel Coronavirus (COVID-19), Prince Hotels is taking measures based on announcements from the WHO, the Ministry of Health, Labor and Welfare, and other related organizations to ensure that our guests can enjoy peace of mind during their stay.

At Shin Yokohama Prince Hotel, we are implementing changes to our business operations and taking measures to prevent infection as described below, to protect the health and safety of our guests and employees.

We will continue to monitor the situation and work to ensure that our guests can enjoy peace of mind during their stay with us. We request for your kind understanding and would like to thank you in advance for your cooperation in this matter.

Notice

< Changes in our business operations hours >

Restaurant	Term	Detail
Buffet Dining Kochel (2 F)	For the time being	Closed temporarily
Japanese Restaurant Hagoromo (40F)	April 11th (Sat),2020~	Closed temporarily

Restaurant	Term	Detail
Top of Yokohama Teppanyaki & Dining(41F)	April 11th (Sat)~ April 15th (Wed),2020	Lunch <ul style="list-style-type: none"> • Weekdays 【Temporary Open】 11:30A.M.~3:00P.M. (Last order 2 : 30P.M.) • Saturday and Holidays 11:30A.M.~3:00P.M. (Last order 2 : 30P.M.) Dinner 5:00P.M.~8:00P.M. (Last Order 7 : 00P.M. *Alcohol Service 7:00P.M.)
	April 16 th (Thu)~	Tea Time 11:30A.M.~8:00P.M. (Last Order 7 : 00P.M.) Lunch 11:30A.M.~3:00P.M. (Last order 2 : 30P.M.) Dinner 5:00P.M.~8:00P.M. (Last Order 7 : 00P.M.) * Alcoholic beverages are served until 7:00P.M. only.
Top of Yokohama Bar Lounge (42F)	April 8th (Wed),2020 ~	<ul style="list-style-type: none"> • Breakfast 【Temporary Open】 6:30A.M.~10:00A.M. * American Breakfast or Japanese Breakfast • Bar Lounge Closed temporarily

Restaurant	Term	Detail
Chinese Restaurant Bankoden (B1)	April 9th (Thu) ~ May 6th (Wed), 2020	Closed temporarily
Lobby Lounge Rosso (1F)	~April 15th (Wed),2020	10:00A.M.~7:00P.M. (Last order: Food 6:00P.M./Drink 6:30P.M.)
	For the time being	Closed temporarily
Kijima (2F)	April 13th (Mon)~	Closed temporarily

Stores	Term	Detail
INSPA Shin Yokohama (B1)	For the time being	Closed temporarily
Times Car Rental (B1)	For the time being	9:00A.M.~6:00P.M.
Capri Blue (1F)	For the time being	Closed temporarily
Kachofugetsu (2F)	For the time being	Closed temporarily
Seven Sisters Petit (2F)	For the time being	Closed temporarily
Photo Studio(6F)	April 11th (Sat) ~ May 6th (Wed), 2020	Closed temporarily

<Countermeasures to Prevent Risk of Infection>

- We are strongly advising that our hotel staff wear masks as a preventative measure for the health of our guests and staff.
 - Alcohol-based hand sanitizers are available throughout the premises of this facility.
We request your cooperation in making use of them to keep your hands clean.
- * Please note that details listed above are subject to change depending on the circumstances.
We sincerely appreciate your understanding and cooperation in this regard.

Shin Yokohama Prince Hotel
General Manager