

September 7, 2020

Notice to All of Our Guests

**Regarding Changes in Our Standard Operations and the Implementation of
Preventative Safety Measures due to COVID-19 Outbreak**

We would like to sincerely thank all our guests for staying with us at Prince Hotels & Resorts.

We have implemented several measures to ensure our guests' safety during the stay at Prince Hotels & Resorts.

At Prince Hotel located in Takanawa area, changes to standard operations in addition to countermeasures to prevent risk of spreading infection will be implemented for the safety and health of our guests and staff as listed below.

We will continue to monitor the situation closely and make every effort to ensure that our guests feel at ease during the stay. We ask for your kind understanding and would like to thank you in advance for your cooperation.

The Prince Sakura Tower Tokyo
Grand Prince Hotel Takanawa
Grand Prince Hotel Shin Takanawa
Manager

< Changes in Operations >

【Restaurant】

Hotel	Name	Period	Change in Operations	
The Prince Sakura Tower Tokyo	CILIEGIO Ristorante Caffé	For the time being.	Weekday 7:00A.M.~3:00P.M.(L.O.2:30P.M.) Saturdays and holidays. 7:00A.M.~5:00P.M.(L.O.4:30P.M.) ※Some menu contents have been changed	
	NADAMAN Takanawa Prime Japanese Restaurant	For the time being.	11:30A.M.~3:00P.M.(L.O.2:30P.M.) 5:00P.M.~9:00P.M.(L.O.8:00P.M.)	
Grand Princehotel Takanawa	KATSURA Steak House	For the time being.	5:00P.M.~10:00P.M.(L.O.9:00P.M.) ※Lunch time will be open only on Saturdays and holidays. 11:30A.M.~3:00P.M.(L.O.2:30P.M.) ■Closed on Mondays.	
	KOMYO Lounge	For the time being.	11:00A.M~7:00P.M (L.O.6:30P.M)	
	In-room Dining	For the time being.	11:00A.M.~10:00P.M.	
	LE TRIANON French Restaurant	For the time being	Temporarily closed.	
	WAKATAKE Tempura Restaurant			
	PATIO Grand Cafe			
Grand Princehotel Shin Takanawa	KOKIDEN Chinese Restaurant	For the time being.	12:00NOON~3:00P.M.(L.O.2:30P.M.) 5:00P.M.~9:30P.M.(L.O.8:30P.M.) ■Closed on Mondays.	
	SHIMIZU Japanese Restaurant	For the time being.	12:00NOON~3:00P.M.(L.O.2:30P.M.) 5:00P.M.~9:30P.M.(L.O.8:30P.M.) ※Breakfast will be open only on Sundays. 7:00A.M.~10:00A.M. ■Closed on Tuesday.	
	MOMIJI Lounge	For the time being.	6:30A.M,~10:00P.M. (L.O.9:30P.M.) ※Japanese breakfast will provide. ※「Urban Music Lounge Momiji」 will be canceld.	
	ASAMA Main Bar	For the time being.	5:00P.M.~10:00P.M. (L.O.9:30P.M.) ■Closed on Sundays and Mondays.	
	Chocolate Salon Takanawa	For the time being.	11:00A.M.~6:00P.M.	
	SLOPE SIDE DINER ZAKURO Buffet & Café	Until September 22.		11:30A.M.~3:30P.M.(L.O.3:00P.M.) 5:30P.M.~9:30P.M.(L.O.9:00P.M.) ※Open from 5:00P.M. on Saturdays and holidays.
		For the time being from September 23.		11:30A.M.~3:30P.M.(L.O.3:00P.M.) 5:30P.M.~9:30P.M.(L.O.9:00P.M.) ※Open from 5:00P.M. on Saturdays and holidays.■Closed on Tuesday and Wednesday.
The Prince Sakura Tower Tokyo ／Grand Princehotel Shin Takanawa	In-room Dining	For the time being.	6:00A.M.~10:00P.M.	

【Club Lounge】

Hotel	Name	Period	Change in Operations
The Prince Sakura Tower Tokyo	Executive Lounge	For the time being .	Temporarily closed.
Grand Princehotel Shin Takanawa	Club Lounge	For the time being .	10:00A.M.~10:00P.M. Breakfast service will be temporarily closed. American breakfast will be served at Lounge Momiji. . Tea Time,Cocktail Time,Night Cap: The contents are partially changed.

【Fitness】

Hotel	Name	Period	Change in Operations
The Prince Sakura Tower Tokyo	Fitness Gym Sauna & Whirlpool Bath	For the time being .	7:00 A.M.~9:30 P.M. (Reception until 9:00 P.M.) Both the dry sauna and the mist sauna will be closed for the time being.
Grand Princehotel Shin Takanawa	Fitness Room	OPEN	-

【Wedding】

Hotel	Name	Day	Change in Operations
Grand Princehotel Takanawa	Wedding Salon	For the time being.	【Advance reservation system】 Weekdays 11:00A.M.~5:00P.M. (Regular holiday : Wednesday) Saturdays , Holidays 9:00A.M.~5:00P.M.

【Other】

Hotel	Name	Period	Change in Operations
Grand Princehotel Takanawa Grand Princehotel Shin Takanawa The Prince Sakura Tower Tokyo	Shuttle Bus	For the time being.	Temporarily suspended.

* Details of the changes listed above are viable to change depending on the situation.

Thank you in advance for your understanding.

<Countermeasures to Prevent Risk of Infection>

We, the Prince Hotels, have developed the Prince Safety Commitment as a new protocol for hygiene and disinfection to be applied to all our hotels under our brands. This new protocol will enable us to provide our guests with safe and clean environment to enjoy their stay with us.

[「Prince Safety Commitment」](#)

End of notice