

Dear Customers

**Changes in our business operations and infection prevention measures associated
with the Novel Coronavirus**

Thank you very much for your continued support.

In response to the recent spread of the Novel Coronavirus (COVID-19), Prince Hotels is taking measures based on announcements from the WHO, the Ministry of Health, Labor and Welfare, and other related organizations to ensure that our guests can enjoy peace of mind during their stay.

At Tokyo Prince Hotel, we are implementing changes to our business operations and taking measures to prevent infection as described below, to protect the health and safety of our guests and employees.

We will continue to monitor the situation and work to ensure that our guests can enjoy peace of mind during their stay with us. We ask for your understanding and cooperation.

< Changes in our business operations > * Tentative

Place	Period	Detail
PORTO Buffet Dining (3F)	To 31st(Sun.), May, 2020	Temporary Closed
Café & Bar Tower View Teracce (3F)	1st(Wed.), April, 2020 ~ 31st(Sun.), May, 2020	Temporary Closed
SHIMIZU Japanese Restaurant (1F)	1st(Wed.), April, 2020 ~ 31st(Sun.), May, 2020	Temporary Closed
MARRONNIER Chinese Restaurant (1F)	1st(Wed.), April, 2020 ~ 31st(Sun.), May, 2020	Temporary Closed
PIKAKE Tea Salon (1F)	1st(Wed.), April, 2020 ~ 31st(Sun.), May, 2020	Temporary Closed
WINDSOR Main Bar (1F)	1st(Wed.), April, 2020 ~ 31st(Sun.), May, 2020	Temporary Closed
Yakiniku Champion in the Tokyo Prince Hotel (1F)	1st(Wed.), April, 2020 ~ 31st(Sun.), May, 2020	Temporary Closed
PETREA Karaoke Room (B1)	To 31st(Sun.), May, 2020	Temporary Closed
GARDEN ISLANDS Beer Restaurant	1st(Wed.), April, 2020 ~ 31st(Sun.), May, 2020	Temporary Closed
SPA IBUKI (11F)	1st(Wed.), April, 2020 ~ 31st(Sun.), May, 2020	Temporary Closed
Méduce & Co (1F)	1st(Wed.), April, 2020 ~ 31st(Sun.), May, 2020	Temporary Closed

Soreil Mode (B1)	1st(Wed.), April, 2020～ 31st(Sun.), May, 2020	Temporary Closed
ABISTE Hotel Boutique (B1)	1st(Wed.), April, 2020～ 31st(Sun.), May, 2020	Temporary Closed
Soleil (B1)	1st(Wed.), April, 2020～ 31st(Sun.), May, 2020	Temporary Closed
Hiro International (B1)	1st(Wed.), April, 2020～ 31st(Sun.), May, 2020	Temporary Closed
Cortina Veneto (B1)	1st(Wed.), April, 2020～ 31st(Sun.), May, 2020	Temporary Closed
Gallery LIFE Accent (B1)	1st(Wed.), April, 2020～ 31st(Sun.), May, 2020	Temporary Closed
Interior Salon (B1)	1st(Wed.), April, 2020～ 31st(Sun.), May, 2020	Temporary Closed
Convenience Store (B1)	1st(Wed.), April, 2020～ 31st(Sun.), May, 2020	Temporary Closed

<Infection prevention measures>

- We are recommending that hotel staff wear masks to prevent infection between guests and employees.
- Hand sanitizer is provided throughout the facility, so please make use of it.

* Please note that this information is subject to change depending on the circumstances.

Tokyo Prince Hotel
Manager