Dear Guests,

## Food Allergy Policy Information

We would like to express our sincere gratitude for your continued support. At our hotel, our Food Allergy Policy, as described below, has been established to ensure that guests with food allergies can safely enjoy their meals.

It is difficult to obtain accurate information on food allergies other than those relating to the following seven specified ingredients: **shrimp, crab, wheat, buckwheat, egg, milk, peanuts;** therefore, we only indicate the above seven specified ingredients. We ask for your understanding in advance.

- (1) At restaurants that serve buffet-style meals and at breakfast venues that offer buffet-style service, we indicate which of the seven specified ingredients (shrimp, crab, wheat, buckwheat, egg, milk, peanuts) are used.
- (2) In restaurants that offer meals that are not buffet style, we will prepare dishes that do not use the seven specified ingredients (shrimp, crab, wheat, buckwheat, egg, milk, peanuts) only for guests who make a request.
- (3) For course-style banquets and weddings, we will prepare dishes that do not use the seven specified ingredients (shrimp, crab, wheat, buckwheat, egg, milk, peanuts), only for guests who have made a request <u>at least two weeks</u> <u>in advance</u>.
- (4) In the case of a buffet-style banquet, some of the dishes will be changed to dishes that do not use the seven specified ingredients (shrimp, crab, wheat, buckwheat, egg, milk, peanuts), only for guests who have made a request <u>at</u> <u>least two weeks in advance</u>.
- \* Allergens in the ingredients used are confirmed based on information received from the producer.
- \* Since all menu items are prepared in the same kitchen, there is a possibility of some cross-contamination of allergens.
- \* For guests with severe food allergies, there may be cases when we are unable to serve food or drinks in order to prioritize the guest's safety. We ask for your understanding in advance.
- \* Please confirm the above details when placing an order as we request that the final decision be made by the guest.
- \* If there are any questions or concerns about food allergies other than what is described above, we request that you speak with the person in charge.

The Prince Park Tower Tokyo Tokyo Prince Hotel

