

Dear Customers

**Changes in our business operations and infection prevention measures associated  
with the Novel Coronavirus**

Thank you very much for your continued support.

In response to the recent spread of the Novel Coronavirus (COVID-19), Prince Hotels is taking measures based on announcements from the WHO, the Ministry of Health, Labor and Welfare, and other related organizations to ensure that our guests can enjoy peace of mind during their stay.

At Tokyo Prince Hotel, we are implementing changes to our business operations and taking measures to prevent infection as described below, to protect the health and safety of our guests and employees.

We will continue to monitor the situation and work to ensure that our guests can enjoy peace of mind during their stay with us. We ask for your understanding and cooperation.

< Changes in our business operations >

Place	Period	Detail	
PORTO Buffet Dining (3F)	To 31st(Tue.), March, 2020 *Tentative	Breakfast	【Before】 Buffet 【 After 】 American Breakfast or Japanese Breakfast
		Lunch	Temporary Closed
		Dinner	Temporary Closed
PETREA Karaoke Room (B1)	To 31st(Tue.), March, 2020 *Tentative	Temporary Closed	
SPA IBUKI (11F)	16th(Mon.), March, 2020 23rd(Mon.), March, 2020	Temporary Closed	
Méduce & Co (1F)	To 2nd(Thu.), April, 2020	<Opening Hour> 12:00NOON~6:00P.M. * Closed on Wednesday and Thursday	
Convenience Store (B1)	To 31st(Tue.), March, 2020	<Opening Hour> 9:00A.M.~12:00MID.	

<Infection prevention measures>

- We are recommending that hotel staff wear masks to prevent infection between guests and employees.
- Hand sanitizer is provided throughout the facility, so please make use of it.

\* Please note that this information is subject to change depending on the circumstances.

Tokyo Prince Hotel  
Manager