

Dear Customers

Changes in our business operations and infection prevention measures associated with the Novel Coronavirus

Thank you very much for your continued support.

In response to the recent spread of the Novel Coronavirus (COVID-19), Prince Hotels is taking measures based on announcements from the WHO, the Ministry of Health, Labor and Welfare, and other related organizations to ensure that our guests can enjoy peace of mind during their stay.

In response to the government's lifting of the state of emergency, Tokyo Prince Hotel will implement changes to its business operations and undertake preventive measures against infections as stated below.

We will continue to monitor the situation and work to ensure that our guests can enjoy peace of mind during their stay with us. We ask for your understanding and cooperation.

<Changes in our business operations>

Place	Period	Detail
PORTO Buffet Dining (3F)	For the time being	【Breakfast】 6:30A.M.~10:00A.M.
Café&Bar Tower View Terrace (3F)		Opening Hour 11:30A.M.~9:30P.M. (L.O.9:00P.M.)
SHIMIZU Japanese Restaurant GOTOKU Sushi, FUKUSATempura (1F)		Opening Hour 【Lunch】 11:30A.M.~2:30P.M. (L.O.2:30P.M.) 【Dinner】 5:00P.M.~10:00P.M. (L.O.9:30P.M.) ※GOTOKU Sushi and FUKUSA Tempura are temporary closed.
MARRONNIER Chinese Restaurant (1F)		Opening Hour 【Lunch】 11:30A.M.~5:00P.M. (L.O.4:30P.M.) 【Dinner】 5:00P.M.~9:30P.M. (L.O.9:00P.M.)
PIKAKE Tea Salon (1F)		Opening Hour 10:00A.M.~6:00P.M. (L.O.5:30P.M.)
WINDSOR Main Bar (1F)		Opening Hour 5:00P.M.~11:00P.M. (L.O.10:30P.M.) 【Holiday】 Sun.
PETREA Karaoke Room (B1)		Temporary Closed
GARDEN ISLANDS Beer Restaurant (Front Garden)	Opening Hour 〈Weekday〉 【Dinner】 5:30P.M.~9:30P.M. (L.O.9:00P.M.) 〈Sat. and Sun.〉 【Lunch】 12:00NOON~3:00P.M. (L.O.2:30P.M.) 【Dinner】 5:30P.M.~9:30P.M. (L.O.9:00P.M.)	

Le Pain Quotidien, Shiba Park Shop (Front Garden)		Opening Hour 7:30A.M.~8:00P.M.
Yakiniku Champion in the Tokyo Prince Hotel (1F)	For the time being	Opening Hour 〈Weekday〉 【Lunch】 11:30A.M.~2:30P.M. (L.O.2:00P.M.) 【Dinner】 5:00P.M.~11:00P.M. (L.O.10:30P.M.) 〈Sat. and Sun.〉 11:30A.M.~10:30P.M. (L.O.10:00P.M.) 【Lunch】 11:30A.M.~2:30P.M. (L.O.2:00P.M.) ※For the time being from 3(Mon.) August 2020 【Dinner】 until 10:00P.M. (Last Entry8:45P.M./L.O.9:30P.M.)
SPA IBUKI (11F)		Opening Hour 3:00P.M.~11:00P.M.
Méduce & Co (1F)	For the time being	Opening Hour 12:00NOON~6:00P.M 【Holiday】 Wed. and Thu.
ABISTE Hotel Boutique (B1)		Opening Hour 10:30A.M.~7:00P.M.
Soleil (B1)	For the time being	Opening Hour 10:30A.M.~6:30P.M 【Holiday】 Tue. and Wed.
Hiro International (B1)		Opening Hour 10:30A.M.~6:30P.M 【Holiday】 Tue. and Wed.
Cortina Veneto (B1)		Opening Hour 10:30A.M.~6:30P.M 【Holiday】 Tue. and Wed.
Interior Salon (B1)		Opening Hour 10:30A.M.~6:30P.M 【Holiday】 Tue. and Wed.
Gallery LIFE Accent (B1)		Opening Hour 10:30A.M.~7:00P.M
Convenience Store (B1)	For the time being from 1(Sat.) August 2020	Opening Hour 9:00A.M.~9:00P.M.

<Infection prevention measures>

We, the Prince Hotels, have developed the Prince Safety Commitment as a new protocols for hygiene and disinfection, which will be applied starting to provide our guests with safe environment to enjoy staying with us, clean spaces. We are very much looking for world to welcoming back you as we will ready by the time our guests start travelling again.

Our Web Site About the Prince Safety Commitment

<https://www.princehotels.co.jp/safety/en/>

Tokyo Prince Hotel
Manager