

Notice to All of Our Guests

Changes in Service Contents to Prevent the Spread of Novel Coronavirus Infections
[As of 13, May 2021]

Thank you very much for your continued support.

In response to the recent spread of the Novel Coronavirus (COVID-19), Prince Hotels is taking measures based on announcements from the WHO, the Ministry of Health, Labor and Welfare, and other related organizations to ensure that our guests can enjoy peace of mind during their stay.

In response to the government's lifting of the state of emergency, Tokyo Prince Hotel will implement changes to its business operations and undertake preventive measures against infections as stated below.

We will continue to monitor the situation and work to ensure that our guests can enjoy peace of mind during their stay with us. We ask for your understanding and cooperation.

<Changes in our business operations>

Facility Name	Duration	Details
PORTO Buffet Dining (3F)	Until 2021/5/31	【Breakfast】 7:00A.M.~10:30A.M. (L.O.10:00A.M.) 【 Lunch 】 11:30A.M.~3:30P.M. (L.O.3:00P.M.) 【 Dinner 】 5:00P.M.~8:00P.M. (L.O.7:30P.M.) ※Cafe is open from 10:00A.M.-6:00P.M.
Café&Bar Tower View Terrace (3F)		Temporary Closed
SHIMIZU Japanese Restaurant GOTOKU Sushi, FUKUSA Tempura (1F)		
MARRONNIER Chinese Restaurant (1F)		
PIKAKE Tea Salon (1F)		
WINDSOR Main Bar (1F)	For the time being	Temporary Closed
PETREA Karaoke Room (B1)		
GARDEN ISLANDS Beer Restaurant (Front Garden)		
Le Pain Quotidien, Shiba Park Shop (Front Garden)	For the time being	Opening Hour 7:30A.M.~8:00P.M. ※Take-out is available until 7:00P.M.
Yakiniku Champion in the Tokyo Prince Hotel (1F)	Until 2021/5/31	Opening Hour 【Lunch】 Weekday 11:30A.M.~2:30P.M. (L.O. 2:00P.M.) Sat. and Sun. 11:30A.M.~2:30 P.M. (L.O.2:00P.M.) 【Dinner】 Weekday 5:00P.M.~8:00P.M. (L.O.7:00P.M.) Sat. and Sun. 11:30A.M.~8:00 P.M.(L.O.7:00P.M.)

SPA IBUKI (11F)		Opening Hour 3:00P.M.~11:00P.M.
Méduce & Co (1F)	For the time being	Temporary Closed
		Opening Hour 10:30A.M.~7:00P.M.
Soleil (B1)	For the time being	Opening Hour 10:30A.M.~6:00P.M. <Holiday> Tue. and Wed.
Hiro International (B1) Cortina Veneto (B1) Interior Salon (B1)		Temporary Closed
Gallery LIFE Accent (B1)		Opening Hour 10:30A.M.~7:00P.M.
Convenience Store (B1)	For the time being	Opening Hour 9:00A.M.~9:00P.M.

* We will stop serving alcohol.

* Please inquire with each restaurant regarding that restaurant's menu.

* Depending upon the circumstances, there may be changes to notices.

We ask for your understanding in advance.

<Infection prevention measures>

At this hotel, we follow the management standard of environmental sanitation for buildings. We periodically measure the concentration of carbon dioxide. The concentration of carbon dioxide is always maintained at 1,000 ppm or less.

We, the Prince Hotels, have developed the Prince Safety Commitment as a new protocols for hygiene and disinfection, which will be applied starting to provide our guests with safe environment to enjoy staying with us, clean spaces. We are very much looking forward to welcoming back you as we will be ready by the time our guests start travelling again.

Our Web Site About the Prince Safety Commitment

<https://www.princehotels.co.jp/safety/en/>

Tokyo Prince Hotel
Manager