

Notice to All of Our Guests

Changes in Service Contents to Prevent the Spread of Novel Coronavirus Infections
[As of 1, November 2021]

Thank you very much for your continued support.

In response to the recent spread of the Novel Coronavirus (COVID-19), Prince Hotels is taking measures based on announcements from the WHO, the Ministry of Health, Labor and Welfare, and other related organizations to ensure that our guests can enjoy peace of mind during their stay.

In response to the government's lifting of the state of emergency, Tokyo Prince Hotel will implement changes to its business operations and undertake preventive measures against infections as stated below.

We will continue to monitor the situation and work to ensure that our guests can enjoy peace of mind during their stay with us. We ask for your understanding and cooperation.

Tokyo Prince Hotel
Manager

< Changes in our business operations >

【Lounge and Restaurants】

Facility Name	Duration	Details
Shiba Lounge (1F)		Opening Hour 7:00A.M.~9:00P.M.
PORTO Buffet Dining (3F)	For the time being	【Breakfast】 6:30A.M.~10:30A.M. (L.O.10:00A.M.) 【Lunch】 11:30A.M.~3:00P.M. (L.O.2:30P.M.) 【Cafe】 3:00P.M.~5:00P.M. (L.O.4:30P.M.) 【Dinner】 5:30P.M.~10:00P.M. (L.O.9:30P.M.) * A la carte, Japanese and Western set menus are also available.
Café&Bar Tower View Terrace (3F)		【Lunch】 11:30A.M.~3:00A.M. (L.O.2:30P.M.) 【Cafe】 3:00P.M.~5:00P.M. (L.O.5:00P.M.) 【Dinner】 5:30P.M.~10:00P.M. (L.O.9:30P.M.)
SHIMIZU Japanese Restaurant GOTOKU Sushi, FUKUSATempura (1F)		Temporary Closed
PIKAKE Tea Salon (1F)		
MARRONNIER Chinese Restaurant (1F)		
WINDSOR Main Bar (1F)		
PETREA Karaoke Room (B1)		
GARDEN ISLANDS Beer Restaurant (Front Garden)		
Le Pain Quotidien, Shiba Park Shop (Front Garden)		
Yakiniku Champion in the Tokyo Prince Hotel (1F)		Opening Hour 7:30A.M.~9:00P.M. *Take-out is available until 8:00P.M. 【Lunch】 Weekday 11:30A.M~2:30P.M. (L.O. 2:00P.M.) Sat. and Sun. 11:30A.M – 2:30P.M. (L.O.2:00P.M.) 【Dinner】 Weekday 5:00P.M.~10:30P.M. (L.O.10:00P.M.) Sat. and Sun. 11:30A.M.~10:30 P.M.(L.O.10:00P.M.)

*Please present your vaccination certificate when you use the same table with more than 5 people.

* Please inquire with each restaurant regarding that restaurant's menu.

【Shops】

Facility Name	Duration	Details
SPA IBUKI (11F)		Opening Hour 3:00P.M.~11:00P.M.
Soleil (B1)		Opening Hour 10:30A.M.~6:30P.M. 〈Holiday〉 Wed.
Convenience Store (B1)	For the time being	Opening Hour 9:00A.M.~9:00P.M.
Méduce & Co (1F)		Opening Hour 12:00NOON~6:00P.M. 〈Temporary closing day〉 Wed. and Thu.
Hiro International (B1)		10:30A.M.~6:30P.M. 〈Holiday〉 Wed.
Cortina Veneto (B1)		
Interior Salon (B1)		
Gallery LIFE Accent (B1)		
ABISTE Hotel Boutique (B1)		
		Opening Hour 10:30A.M.~7:00P.M.
		Opening Hour 10:30A.M.~7:00P.M.

* Depending upon the circumstances, there may be changes to notices.

We ask for your understanding in advance.

<Infection prevention measures>

At this hotel, we follow the management standard of environmental sanitation for buildings. We periodically measure the concentration of carbon dioxide. The concentration of carbon dioxide is always maintained at 1,000 ppm or less.

We, the Prince Hotels, have developed the Prince Safety Commitment as a new protocols for hygiene and disinfection, which will be applied starting to provide our guests with safe environment to enjoy staying with us, clean spaces. We are very much looking for world to welcoming back you as we will ready by the time our guests start travelling again.

Our Web Site About the Prince Safety Commitment

<https://www.princehotels.co.jp/safety/en/>