

## Notice to All of Our Guests

## Changes in Service Contents to Prevent the Spread of Novel Coronavirus Infections

[ As of 1, December 2021 ]

Thank you very much for your continued support.

In response to the recent spread of the Novel Coronavirus (COVID-19), Prince Hotels is taking measures based on announcements from the WHO, the Ministry of Health, Labor and Welfare, and other related organizations to ensure that our guests can enjoy peace of mind during their stay.

In response to the government's lifting of the state of emergency, Tokyo Prince Hotel will implement changes to its business operations and undertake preventive measures against infections as stated below.

We will continue to monitor the situation and work to ensure that our guests can enjoy peace of mind during their stay with us. We ask for your understanding and cooperation.

Tokyo Prince Hotel  
Manager

## &lt;Changes in our business operations&gt;

## 【Lounge and Restaurants】

Facility Name	Duration	Details
Shiba Lounge (1F)		7:00A.M.~9:00P.M.
PORTO Buffet Dining (3F)		【Breakfast】 6:30A.M.~10:30A.M. (L.O.10:00A.M.) 【Lunch】 11:30A.M.~3:00P.M. (L.O.2:30P.M.) 【Dinner】 5:30P.M.~10:00P.M. (L.O.9:30P.M.)
Café&Bar Tower View Terrace (3F)		Temporary Closed
SHIMIZU Japanese Restaurant GOTOKU Sushi, FUKUSATempura (1F)		【Lunch】 11:30A.M.~3:00P.M. (L.O.2:30P.M.) 【Dinner】 5:00P.M.~10:00P.M. (L.O.9:30P.M.) 〈Temporary closing day〉 Mon. and Tue.*Except for national holiday
SHIMIZU Japanese Restaurant GOTOKU Sushi, FUKUSATempura (1F)		Temporary Closed
SHIMIZU Japanese Restaurant GOTOKU Sushi, FUKUSATempura (1F)		Temporary Closed
PIKAKE Tea Salon (1F)		Opening Hour 10:00A.M.~6:00P.M. (L.O.5:30P.M.)
MARRONNIER Chinese Restaurant (1F)	For the time being	Temporary Closed *A part of the menu will be served at SHIMIZU Japanese Restaurant. *Open only from Dec. 31 to Jan. 3 【Lunch】 11:30A.M.~3:00P.M. (L.O.2:30P.M.) 【Dinner】 5:00P.M.~10:00P.M. (L.O.9:30P.M.)
WINDSOR Main Bar (1F)		Opening Hour 5:30P.M.~11:00P.M. (L.O.10:30P.M.) 〈Temporary closing day〉 Mon. Tue. Wed. Sat. and Sun *Closed on December 30th and 31st.
PETREA Karaoke Room (B1)		Temporary Closed
GARDEN ISLANDS Beer Restaurant (Front Garden)		Temporary Closed
Le Pain Quotidien, Shiba Park Shop (Front Garden)		Opening Hour 7:30A.M.~9:00P.M. *Take-out is available until 8:00P.M.
Yakiniku Champion in the Tokyo Prince Hotel (1F)		【Lunch】 Weekday 11:30A.M.~2:30P.M. (L.O. 2:00P.M.) Sat. and Sun. 11:30A.M.~2:30P.M. (L.O.2:00P.M.) 【Dinner】 Weekday 5:00P.M.~10:30P.M. (L.O.10:00P.M.) Sat. and Sun. 11:30A.M.~10:30 P.M.(L.O.10:00P.M.)

\*Please present your vaccination certificate when you use the same table with more than 5 people.

\* Please inquire with each restaurant regarding that restaurant's menu.

**【Shops】**

Facility Name	Duration	Details
SPA IBUKI (11F)		3:00P.M.~11:00P.M.
Soleil (B1)		10:30A.M.~6:30P.M. 〈Holiday〉 Wed.
Convenience Store (B1)	For the time being	Opening Hour 9:00A.M.~9:00P.M.
Méduce & Co (1F)		Opening Hour 11:30A.M.~6:00P.M. 〈Temporary closing day〉 Wed. *Closed on Monday, December 27th - Friday, December 31st.
Hiro International (B1)		10:30A.M.~6:30P.M. 〈Holiday〉 Wed.
Cortina Veneto (B1)		
Interior Salon (B1)		
Gallery LIFE Accent (B1)		10:30A.M.~7:00P.M.
ABISTE Hotel Boutique (B1)		

\* Depending upon the circumstances, there may be changes to notices.

We ask for your understanding in advance.

<Infection prevention measures>

At this hotel, we follow the management standard of environmental sanitation for buildings. We periodically measure the concentration of carbon dioxide. The concentration of carbon dioxide is always maintained at 1,000 ppm or less.

We, the Prince Hotels, have developed the Prince Safety Commitment as a new protocols for hygiene and disinfection, which will be applied starting to provide our guests with safe environment to enjoy staying with us, clean spaces. We are very much looking for world to welcoming back you as we will ready by the time our guests start travelling again.

Our Web Site About the Prince Safety Commitment

<https://www.princehotels.co.jp/safety/en/>